

## Quality, Safety and the Environment

UWS is committed to providing quality services to its clients, providing a safe workplace for its employees, clients and visitors, and minimising our impact on the environment.

Our Integrated Management System (IMS) embodies our policies and procedures. Our IMS is certified against:

ISO 9001:2015 (Quality)

ISO 45001:2018 (Occupational Health and Safety)

ISO 14001:2015 (Environmental)

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### Quality Assurance



UWS is committed to providing quality services to its clients. Our IMS, certified to ISO 9001:2015, ensures that UWS and its staff:

- Clearly define and accurately communicate project objectives with clients.
- Provide project deliverables within agreed timelines and conform with client specifications and/or scope.
- Provide staff with regular information, instruction, training, and supervision to ensure their safety, wellbeing, and the quality of products/services compliant with ISO 9001.
- Continuously review and improve quality

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### Occupational Health & Safety



UWS is committed to providing a healthy and safe workplace for its employees, clients and visitors. Our IMS, also certified to ISO 45001:2018, ensures that UWS and its staff:

- Provide written procedures, instructions, and equipment to encourage safe systems of work
- Ensure that hazards and risks in the workplace or in the line of work are managed and controlled as far as is practicable.
- Ensure our working environment and controls comply with The Occupational Health and Safety Act 2004 (OHS Act) and ISO 45001.

- Provide support mechanisms that will assist injured staff with their return to work.
- Create a supportive environment for employees to voice their concerns and feedback regarding workplace safety and operations.
- Act against any workplace harassment or discrimination .
- Continuously review and improve health and safety

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## Environmental



UWS is committed to minimising the impact of its activities on the environment. Our IMS, also certified to ISO 14001:2015, ensures that UWS and its staff:

- Continuously review and improve environmental performance
- Reduce its environmental impact in undertaking ordinary operations to comply with ISO 14001.